May 7, 2020

Future Forward

Special Districts Virtual Summit – Remote Workforce Edition

How Special Districts Are Taking Their Workforce and Workplace Virtual to Better Respond to Crisis

#specialdistricts
Housekeeping Notes

• We will be sending a recording of today’s presentation and poll responses to all registrants within 48-hours of today’s webcast.

• You can participate with using the Q&A button at the bottom of the console and through the chat functionality. We will have several opportunities for you to share your learnings using the interactive chat throughout the webcast.
We're Special.

Designed for the 38,000 special district government entities to share ideas, innovate, and be recognized.

Connect at events.
We're connecting the country's technology leaders through regional and virtual summits, providing them with a place to share innovation and best practices, and solve common problems. We'd love for you to join the conversation.

VIEW UPCOMING EVENTS

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Agenda

• Look at Big Picture Trends
• A Health District’s Response to Crisis - with Jason Frame
• Open Audience Engagement Opportunity
• What Have We Learned And Where Do We Go From Here? - with David Leach
• Rapid Leadership Lessons From the Field - with Bruce Moeller
• Adapting to the New ‘Remote’ Normal - with Omar Sandoval
• Open Audience Engagement Opportunity
• Closing Remarks
Look at Big Picture Trends
Top Special District COVID-19 Challenges

- Remote access for employees
- Impact on revenues
- Access to tech supplies
- Cybersecurity
- Internet connectivity
- Employee training
- Cultural/workforce changes
- Impact on expenditures
- Citizen communication
- Online service availability

Data Source: Special Districts Program Responding in Crisis Webinar
Top Special District Policy Needs

- Telecommuting / Work-From-Home
- Shelter-in-Place / Non-Essential Services Suspension
- Finance & Administrative Crisis Policies
- Digital Governance / Remote Board Guidance
- Cybersecurity Policies for Remote Work
- Crisis Communication Templates
The new normal of Special Districts.

- Work-from-Home for non-essential functions
- Social distancing meets the workplace
- Business processes reengineered for remote work
- Push to modernize for the next normal
- Blurring lines with privacy and health surveillance systems
- Focus on proactive recurrence response
- Fiscal constraints catalyze innovation
- Policies are reformed to match behavior

Data Source: e.Republic 2020
What are your most pressing challenges?
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