Your Personalized CloudScore™

CloudScore™ is a digital maturity assessment that evaluates how your organization is approaching digital transformation through people, technology and processes.

Check out your personalized recommendations in the pages that follow and get in touch if you’d like to schedule a deep dive into how you can improve your score.
Your CloudScore™ is between 250-499

Instant Boost Tip: You can raise your score at least 50 points by having clearly defined managers for privacy, data and infrastructure.

YOUR CURRENT STAGE

1. Score 0-249: Stage 1 Developing
   Your digital transformation journey has just begun.

2. Score 250-499: Stage 2 Advancing
   Your digital transformation journey is progressing, and you are starting to get real momentum with your efforts.

3. Score 500-749: Stage 3 Maturing
   Your digital transformation journey is well underway, and you are starting to see returns across departments.

4. Score 750-1000: Stage 4 Transforming
   Your digital transformation journey is now having a substantial impact on your organization across all departments.
Your Personalized CloudScore™ Top Tactics

1. People
   Design for People
   Leverage human-centered design to optimize new technology rollouts across departments.

2. Technology
   Integrate Agile Development
   Begin the planning process or deployment of agile development in your IT organization.

3. Process
   Establish IT Governance
   Establish a formal IT governance process to guide investments and overall decisions.
Tactic 1: Design for People

A basic element of digital transformation is taking a human or people-centric approach to designing technology use prior to implementation. Designing for people requires an interactive approach that begins with understanding who your audience is and evolves over a series of steps. The Center for Digital Government established a Government Experience Model that can be used to guide your journey.

Leverage human-centered design to optimize new technology rollouts across departments.
Tactic 2: Integrate Agile Development

Agile software development is the process of iteratively designing and deploying technology through a series of development sprints. Agile software development begins with a functional product and each improvement is done through a series of updates or versions. For more information on where to start with agile in government, please read the Agile Government Handbook put together by Agile Government Leaders.

85% of state and local agencies are either adopting or expanding the use of agile methodologies.

Source: 2018 Center for Digital Government Survey
Tactic 3: Establish IT Governance

Once you have an established strategy for IT operations, it’s important to also codify a governance process. IT Governance is a formal process or framework that is established to help guide strategic IT investments and decision making. High-performing governance processes also leverage an executive committee of stakeholders that help provide direction for overall strategy, investments and operations.

Top 10 County Technology Priorities 2019

1. Cybersecurity (No. 1 for five years consecutively)
2. Disaster Recovery/Continuity of Operations
3. Citizen Engagement/Experience
4. Hire and Retain Competent IT Personnel
5. Transparency/Open Data/Data Governance
6. Mobility/Mobile Applications
7. Budget and Cost Control
8. Business Intelligence/Analytics
9. Shared/Collaborative Services and Cloud Computing
10. Networking: Broadband & Connectivity

IT Governance continues to trend as a Top IT Priority for CIOs in state and local agencies.
To view additional digital readiness resources and to receive a personalized review of your results with an Accela expert, please visit accela.com/future.