

Your Personalized CloudScore™

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CloudScore™ is a digital maturity assessment that evaluates how your organization is approaching digital transformation through people, technology and processes.

Check out your personalized recommendations in the pages that follow and [get in touch](#) if you'd like to schedule a deep dive into how you can improve your score.

Your CloudScore™ is between 500-749

Instant Boost Tip: You can raise your score at least 50 points by leveraging SaaS applications.



YOUR CURRENT STAGE



Score 0-249:
Stage 1
Developing

Your digital transformation journey has just begun.



Score 250-499:
Stage 2
Advancing

Your digital transformation journey is progressing, and you are starting to get real momentum with your efforts.



Score 500-749:
Stage 3
Maturing

Your digital transformation journey is well underway, and you are starting to see returns across departments.



Score 750-1000:
Stage 4
Transforming

Your digital transformation journey is now having a substantial impact on your organization across all departments.

Your Personalized CloudScore™ Top Tactics

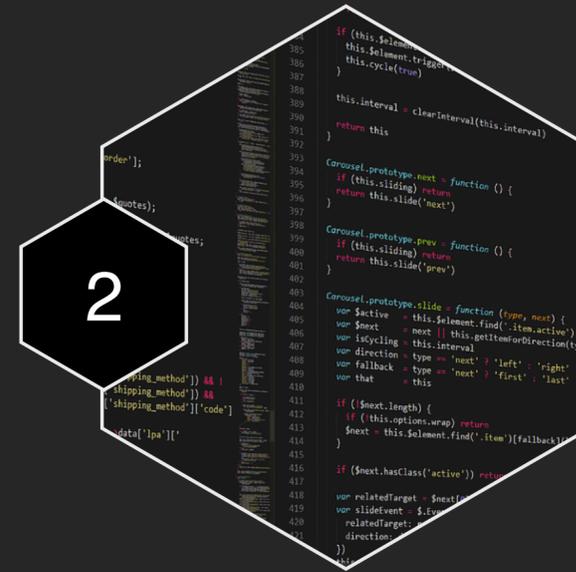


People

Understand Your Employees

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Identify the needs and current skills of your employees to identify gaps.

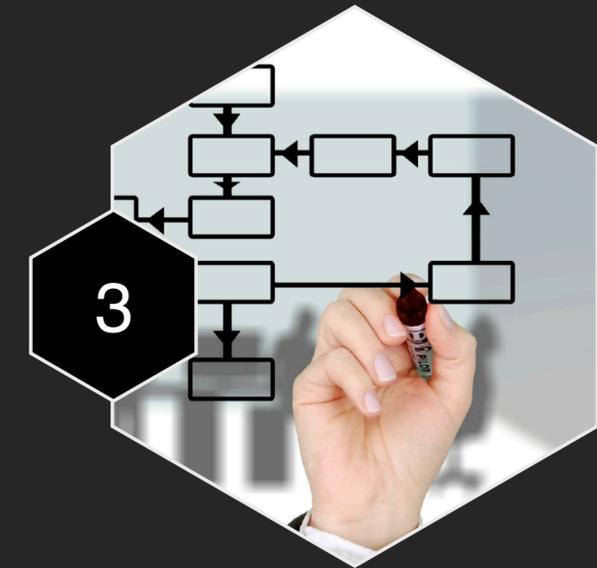


Technology

Migrate Legacy Tech

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Aggressively invest in infrastructure modernization to get rid of your remaining data silos.



Process

Expand Agile To New Areas

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Look at expanding your agile development methodology into new areas, such as procurement.

Tactic 1: Understand Your Employees



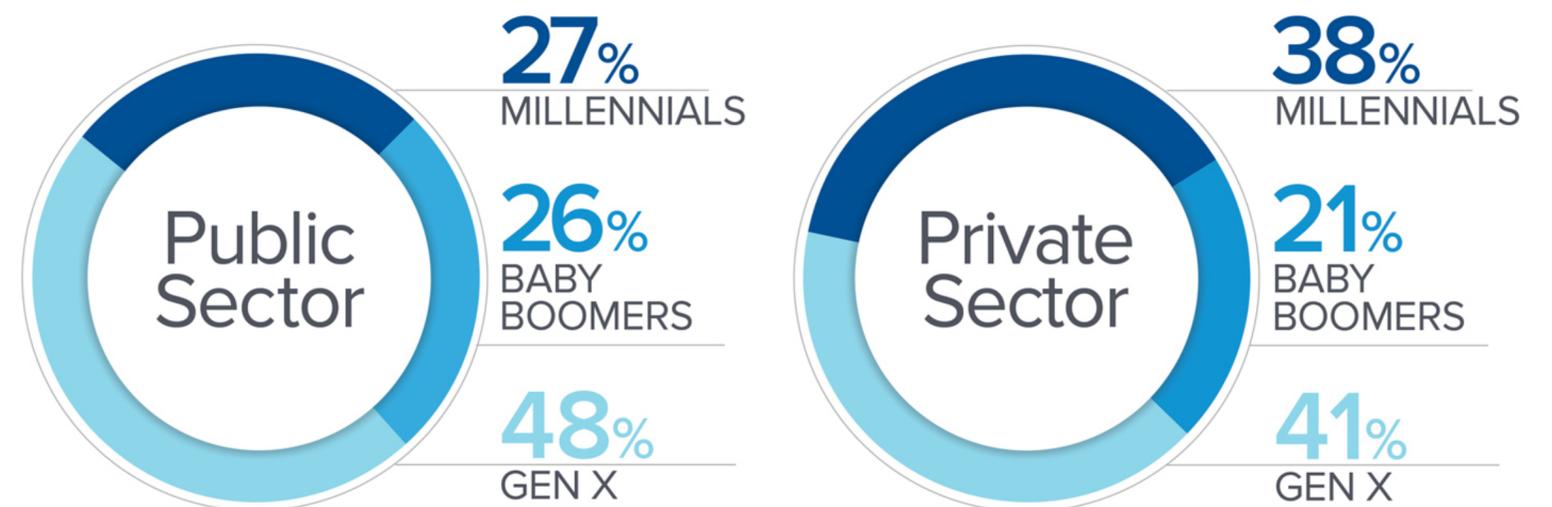
People

Understand Your Employees

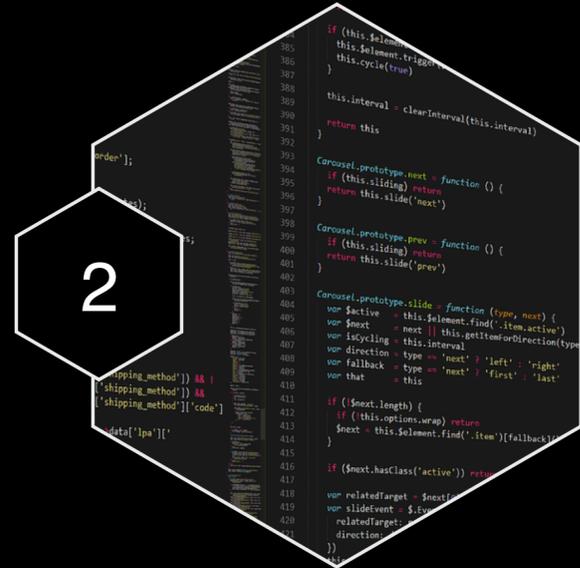
Identify the needs and current skills of your employees to identify gaps.

There is a growing challenge in state and local agencies with recruiting and retaining IT workers. A critical aspect of mitigating this challenge is developing strategies to better understand and evolve your IT workforce. Similar to the importance of understanding your citizens, it's critical to also understand your employee's (1) personal needs/objectives and (2) current skillsets. You can use this data to identify gaps with your business needs and also align employees better to project to help them down their journey.

Government's Workforce Gap



Tactic 2: Migrate Legacy Technology



Technology

Migrate Legacy Technology

Aggressively invest in infrastructure modernization to get rid of your remaining data silos.

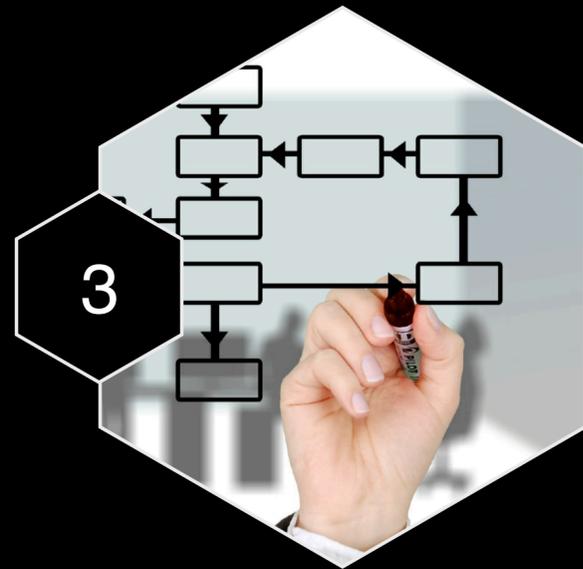
In order to maximize your digital transformation efforts, it's important to do an assessment of your current technology environment. This goes beyond doing a standard asset inventory and involves looking at the individual applications that are being leveraged by each department. You should also be able to identify where applications integrate with other applications to better understand the process and flow of information in your agency.

In a look at existing state IT systems, **over 33% of systems are still considered legacy IT systems.**



*A legacy system is defined as a business-critical system that was implemented prior to Oct. 25, 2001, and is currently unable to meet user demands.

Tactic 3: Expand Agile to New Areas

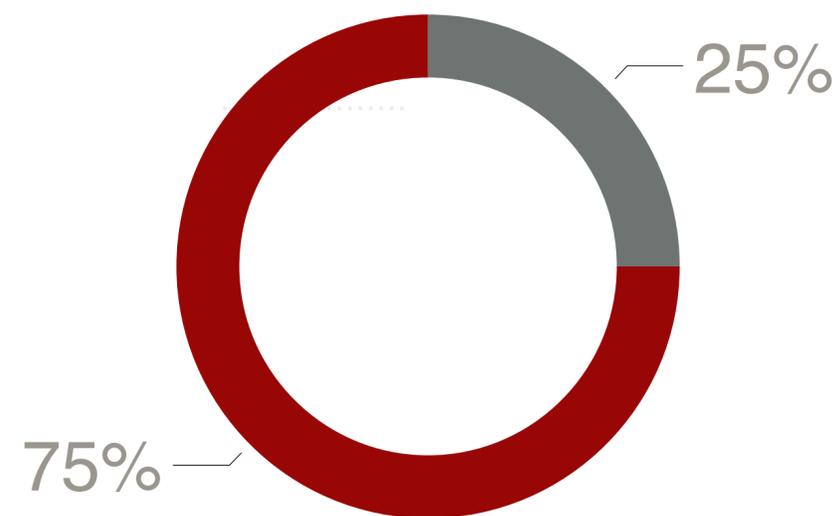


Process

Expand Agile To New Areas

Look at expanding your agile development methodology into new areas, such as procurement.

Regardless of where your agency is at on the digital transformation journey, it is important to have a codified digital strategy to guide your journey. Your digital strategy should incorporate: (1) organizational vision and goals, (2) assessment of your current technology landscape, (3) roadmap for digital service and infrastructure transformation, (4) governance process (i.e., how you plan to implement, measure and adapt your strategy on an ongoing basis).



Only 25% of state and local agencies have an enterprise approach to digital service transformation.



To view additional digital readiness resources and to receive a personalized review of your results with an Accela expert, please visit accela.com/future.