Your Personalized CloudScore™

CloudScore™ is a digital maturity assessment that evaluates how your organization is approaching digital transformation through people, technology and processes.

Check out your personalized recommendations in the pages that follow and get in touch if you’d like to schedule a deep dive into how you can improve your score.
Your CloudScore™ is between 750-1000

Keep up the great work!

1. Score 0-249: Stage 1 Developing
   Your digital transformation journey has just begun.

2. Score 250-499: Stage 2 Advancing
   Your digital transformation journey is progressing, and you are starting to get real momentum with your efforts.

3. Score 500-749: Stage 3 Maturing
   Your digital transformation journey is well underway, and you are starting to see returns across departments.

4. Score 750-1000: Stage 4 Transforming
   Your digital transformation journey is now having a substantial impact on your organization across all departments.
Your Personalized CloudScore™ Top Tactics

1. **People**
   Upgrade/Re-skill Employees
   Implement training programs to upgrade or re-skill employees impacted by the impact of technology change and automation.

2. **Technology**
   Explore Shared Service Models
   Explore shared service models with other departments and agencies to increase regional collaboration and impact.

3. **Process**
   Leverage PPPs
   Leverage public-private partnerships as a mechanism to reduce risk and keep up with change.
Tactic 1: Upgrade/Re-skill Employees

At this stage you should be looking for opportunities to upgrade or re-skill your existing employees to new technologies and processes. Many government organizations have begun exploring micro-degree programs and reverse mentoring programs, where new employees are paired with older employees, to help diffuse new learnings. The key is to work with your human resources organization to pilot a series of programs until you find the right cultural fit.

85% of citizens expect government service delivery to be equal to or better than that of the private sector

Source: Accenture (2018)
As technology needs continue to grow in the public sector, it will become increasingly important to identify ways to leverage shared service models for a cloud era. Look for ways to partner with other jurisdictions on data sharing and standardization to begin, and then find ways to expand these relationships into partnerships on infrastructure. The more connected government agencies become to one another, the more they can learn from one another.

In a CDG survey, the vast majority of local government respondents indicated they can move more than 50% of their overall services to a cloud environment.
Tactic 3: Leverage Public-Private Partnerships

Supporting the future is going to require new partnerships for data and infrastructure and many agencies are looking at public-private-partnerships (PPPs) as a way to help finance and sustain these new developments. At this stage, you should be looking for ways to partner closer to private-sector entities to advance your digital vision to full scale rollouts.

78% of city leaders are using public-private partnerships (PPPs) to help fund new projects.
To view additional digital readiness resources and to receive a personalized review of your results with an Accela expert, please visit accela.com/future.