### The Benefits Of Microsoft Surface Devices For Education: Improved Collaboration

Forrester’s analysis of customer surveys and interviews found the following incremental benefits for collaboration from using Microsoft 365 for Education on Surface devices.

#### DRIVING TEAMWORK ONLINE AND OFFLINE WITH MICROSOFT SURFACE FOR EDUCATION

"Teachers are creating better lesson plans and collaborating more with their Surface devices. This is especially important during the COVID pandemic."

*Director of technology, private secondary school*

#### REALIZED TIME SAVINGS FOR NON-TEACHING STAFF WITH MICROSOFT SURFACE FOR EDUCATION

**1.25 hours saved per week**

Attributable to the top collaborative activities enhanced by moving to Surface, including:

- Setting up virtual meetings with colleagues
- Communicating with other employees and the community at large
- Collaborating with others within the ecosystem

"Surface has allowed for more collaboration between students and teachers, as well as between different disciplines."

*Director of technology, private high school*

#### IMPROVEMENTS IN STUDENT ENGAGEMENT WITH MICROSOFT SURFACE FOR EDUCATION

<table>
<thead>
<tr>
<th>Activity</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Experienced higher incidence of students seeking help from or collaborating with other students</td>
<td>76%</td>
</tr>
<tr>
<td>Experienced higher incidence of students seeking help from or collaborating with teachers</td>
<td>60%</td>
</tr>
<tr>
<td>Experienced higher incidence of students seeking help from or collaborating with parents</td>
<td>44%</td>
</tr>
</tbody>
</table>

**RETURN ON INVESTMENT**

- 44%

**NET PRESENT VALUE**

- $12.1M

**PAYBACK PERIOD**

- 10 months

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This document is an abridged version of a case study commissioned by Microsoft titled, “The Total Economic Impact™ Of Microsoft Surface For Education”, September 2020.