

polimorphic

The New RAG

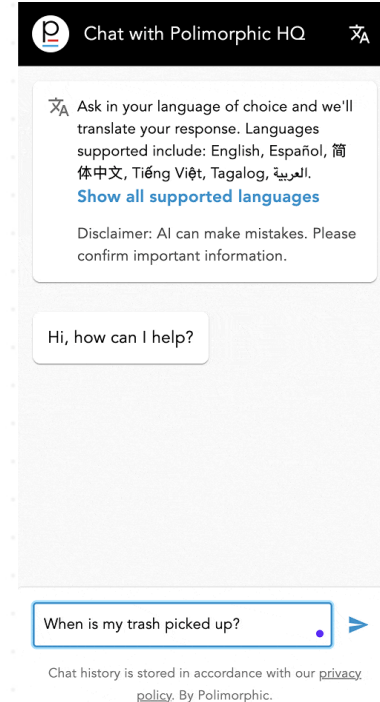
Why AI Tool-Based Chat is the Future for Government

It looks like you're writing a letter.

Would you like help?

- Get help with writing the letter
- Just type the letter without help

☐ Don't show me this tip again



The Assistant Evolution

From Clippy to AI

What is tool-based?

The new approach is refreshingly straightforward. Instead of asking the AI model to juggle every step, we give it a dedicated tool for retrieving information. Here's how it flows:

1. The AI looks at the question and decides what needs to be retrieved.
2. It uses the retrieval tool to pull only the relevant information from the database.
3. It generates a clear, direct response for the user, or asks for follow-up if needed.



“How do I build a swimming pool?”

GIS

The tool-based chat understands that the answer is dependent on where they live, so the chat asks for the address.

Municipal Code

Then, using GIS and comparing to code documents, it can provide an answer. Or, it may have an additional follow-up question based on the code, such as, “Are you planning on building at least 10 feet from your property line?”

Current Regulations

Finally, the tool-based AI can take GIS and code information, and combine it with any current regulations.

This session mentioned some tips
from our eBook, “The Local
Government Guide to Evaluating AI
Tools.” Scan the QR code or visit our
site to download!



Questions?
Stop by and visit our booth!