

## **Certification Based Training**& Professional Services

Certification based training and Professional Service from SupportX are created and delivered by in concert with our OEM partner specialists and network of certified consultants specifically for your organization. Trainings and consulting services are thoughtfully designed and scoped to be engaging and effective. Combined with our commitment to Xtreme customer support, we ensure solutions align with your goals and delivery needs: synchronous and asynchronous web-based modules, classroom instruction and on-the-job shoulder to shoulder options ensure that your people receive the level of support they need. Certification based training for growth and knowledge.

Adult learning principles ensure that participants are encouraged to engage in learning via interactive experiences, visual communication and positive reinforcement. Simulation and story-based learning are integrated whenever possible to ensure successful knowledge transfer because we understand that your people are your most important resource. Training sessions can be held at your facility, at one our local partner training rooms or at SupportX in Auburn, CA. Professional Services are offered onsite and/or remote based on client preference.

